

Whatwire Broadband

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Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: March 2, 2009 (3:35pm MST)

Name of company covered by this certification: Whatwire, LLC

Form 499 Filer ID: 82088

Name of signatory: Robert A. Stanley

Title of signatory: Managing Member

I, Robert A. Stanley, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI. As of August 29, 2008, Whatwire, LLC is no longer providing VOIP service as that portion of our business was sold.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed: Robert A. Stanley

Whatwire, LLC Policy regarding 47 C.F.R. 64.2009
EB Docket 06-36

Safeguards for use of customer proprietary network information

1. Customer Proprietary Network Information (CPNI) shall not be used in any marketing/advertising campaign.
2. CPNI shall not be disclosed or provided to third parties nor shall third parties be allowed access to CPNI.
3. Company manager shall approve all marketing and sales campaigns to ascertain that no use has been made of CPNI.
4. CPNI shall be maintained in a secure manner with access only to such personnel as is necessary for maintenance of service or billing of customers.
5. Violation of this policy, either by using CPNI in advertising /marketing campaigns or by disclosing to a third party or giving a third party access to CPNI shall result in immediate termination of employment.
6. Company manager shall file annually a compliance certificate stating that he/she has personal knowledge that the company has established and maintained operating procedures ensuring non-disclosure of customer CPNI.